

**CERTIFICATE OF TRANSMISSION**

I hereby certify that this correspondence (along with any paper referred to as being attached or enclosed) is being submitted *via* the USPTO EFS Filing System on the date shown below to Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.

Date: February 13, 2009/Stacey Bussey/

Stacey Bussey

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re patent application of:

Applicant(s): Roy Hirst

Examiner: Matthew J. Ludwig

Serial No: 10/727,694

Art Unit: 2178

Filing Date: December 4, 2003

Conf. No: 8657

Title: QUALITY ENHANCEMENT SYSTEMS AND METHODS FOR TECHNICAL  
DOCUMENTATION

**Mail Stop Amendment**  
**Commissioner for Patents**  
**P.O. Box 1450**  
**Alexandria, Virginia 22313-1450**

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**REPLY TO OFFICE ACTION DATED NOVEMBER 14, 2008**

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Dear Sir:

Favorable reconsideration of the above-identified patent application is respectfully requested in view of the following comments.